Violence Prevention

The video opens with an angry patient at reception, worrying the staff. It shows difficult interactions as the narrator talks about why a violence prevention plan matters.

[Narration]

Violence prevention planning and training helps protect physicians and staff from difficult situations and unsafe behaviours.

Violence can include threats, verbal abuse, or physical harm.

And for health workers, these risks are real.

A violence prevention plan gives physicians and staff the tools to recognize risks early, prevent situations from escalating, and reduce the risk of harm or injury.

Our violence prevention policy and procedure template, risk assessment and clinic inspection forms, along with a patient code of conduct form and poster will help you build your program.