

When to call 9-1-1 for emergency assistance



Emergency medical care examples include:

- Major bleeding
- Chest pain or tightness
- Choking or breathing difficulties
- Loss of consciousness
- Signs of a stroke
- Severe burns
- Convulsions that are not stopping
- Severe allergic reaction
- Serious head injury
- Major bleeding



Emergency police response examples include:

- **Immediate threat to someone's safety or life**, such as screams, attacks, gunshots, or car accidents with injuries.
- **In-progress crime**, like a fight, a break-in, or a report of an impaired driver.
- **A serious crime just happened**, like a sexual assault or a robbery.
- **Suspicious circumstances or people** that could indicate a crime is about to happen, such as a prowler.



Tell the emergency operator the following:

The nature of the emergency.

The location

Your name and call back number:

with wayfinding details.

Follow the emergency operator's instructions. You may need to stay on the phone until emergency personnel arrive.